
	<p align="center">KENYATTA UNIVERSITY CISCO NETWORKING ACADEMY P.O BOX 43844 Nairobi 00100 Tel 254 20 8710901-12 Fax 254 20 8711575 coordinator-cisco@ku.ac.ke</p>	
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SERVICE DELIVERY CHARTER

We are committed to efficient and quality service delivery

S/No	Services Rendered	Requirement	Charges	Timelines
1	Academic advisory services to potential and current students	none	free	On the spot
2	Change of campus	Upon student request	free	After completion of current module
3	Processing of Cisco application	Filled Cisco application forms	free	5 working days after receipt of forms
4	Issuing Cisco certificates	Completion of fee payment	free	5 working days after final exam

For further information regarding the services offered, please contact:

The Coordinator Cisco Networking Academy

Kenya University, P.O Box 43844(00100), NAIROBI

Telephone 020-8710901-19 Ext.3710

Email: coordinator-cisco@ku.ac.ke